Miscellaneous Information

Responding to Injuries/Incidents

Despite good management and controls, someone may be injured while on your property. Should this occur, respond in a manner that attends to the victim.

- Help the injured person to remain calm and contact emergency services if needed.
- Obtain the facts surrounding the accident.
- Note the condition of the person's clothing and footwear, in case this contributed to the accident.
- Determine if the victim has any physical impairment.
- Look for signs of alcohol or drug intoxication.
- If possible, take a photo of the incident scene as soon as possible.
- Fill out the incident report form located in this booklet, noting weather conditions, lighting, activity at the time of the incident, type of injury, etc. Add information on conditions of property, which may be related to the incident scene, as soon as possible.

Websites

www.statefarm.com – State Farm
www.sba.gov – U.S. Small Business Administration
www.alarm.org – Electronic Security Association
www.osha.gov – Occupational Safety & Health Administration
www.osha.gov – Occupational Institute for Occupational Safety and Health
www.asse.org – American Society of Safety Engineers
www.nfpa.org – National Fire Protection Association
www.fema.gov – Federal Emergency Management Agency
www.redcross.org – American Red Cross
www.lightning.org – Lightning Protection Institute
www.weather.com – The Weather Channel
www.disastersafety.org – Insurance Institute for Business and Home Safety

Phone Numbers

Police Department
Fire Department
Poison Control
Security Alarm Installer
Plumber
Electrician
Heating Contractor
Commercial Cleanup
Contractor(s)
Glass Company
State Farm Agent
Other

What is Loss Control?

Loss Control is an organized and continuous effort to help lessen the possibility of unforeseen losses and the impact of those that do occur, whether from fires, electrical surges, burglary or injuries.

Why is Loss Control Important?

Because costs can go way beyond dollars and cents, it is best to prepare for such circumstances before they happen. If someone is injured on your premises or property is damaged and stolen, you may wonder, What happens now? How do you recover? There may be investigations, meetings and the completion of necessary paperwork. Clearly, these situations can help you to understand just how important loss control is.

This Loss Control Guide is for general information purposes only. Because of the fast-changing environment of the internet, we are unable to guarantee that every Web address (URL) listed in this Loss Control Guide is active or accurate.

While the sources listed in this Loss Control Guide tend to be government bodies, professional organizations or businesses with relevant information, there is no guarantee that the information contained on the individual sites is current, accurate or reliable. We are not responsible for the content of any site and are not advocating or supporting any content or any entities associated with the sites listed.



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