

## IMPORTANT INFORMATION

# Credit Report Dispute

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Account number:

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We received your inquiry regarding information we provided to a consumer reporting agency. To initiate the dispute process, we need you to complete and return the enclosed form to us at:

ATTN: Credit Reporting  
P.O. Box 2313  
Bloomington, IL 61702

Once we receive this completed form, we'll begin an investigation. You'll generally be provided the results of this review within 30 days.

We welcome every opportunity to serve our customers and are happy to research any consumer reporting dispute. This information can also be disputed directly with the agency that reported the information.

- Equifax: 800-685-1111; [www.equifax.com](http://www.equifax.com)
- Experian: 888-397-3742; [www.experian.com](http://www.experian.com)
- TransUnion: 800-916-8800; [www.transunion.com](http://www.transunion.com)

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### **WE APPRECIATE YOUR BUSINESS.**

*Questions? Call Loan Servicing at 877-734-2265. If you are deaf, hard of hearing, or do not use your voice to communicate, you may contact us via 711 or other relay services.*

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# Credit Dispute Request

We need the following information to investigate your inquiry:

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## 1 Account Holder Information

Information to identify the account relating to your dispute.

Account type(s)

Account or application number

Last name

First name

Additional name on account (Last name)

Additional name on account (First name)

Social Security Number or Tax ID of primary on account (optional)

Address on account or application

Phone number

Any other information that may help identify the account in question

Address to mail response to if different than the address for account or application

Consumer reporting agency name and file number from credit bureau report where dispute appears

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## 2 Explanation

Please provide the specific reason that you disagree with the disputed item (i.e. erroneous amount reported, incorrect payment history, unsolicited account, etc.). We must have this information before we begin an investigation.

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### 3 Signature

Attach any documentation to support your dispute (i.e. a copy of the relevant portion of the consumer report that contains the allegedly inaccurate information, a fraud or identity theft affidavit, a court order or an account statement).

**I authorize Loan Servicing to investigate the dispute.**

\_\_\_\_\_  
Customer signature

\_\_\_\_\_  
Date (mm/dd/yyyy)

**SIGNATURE**

\_\_\_\_\_  
Printed name

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